

A black and white photograph of a young boy with short dark hair, smiling broadly and clapping his hands. He is wearing a light-colored t-shirt with a floral pattern. The background is slightly blurred, showing what appears to be a dining table with a glass of water and another glass. The overall mood is positive and hopeful.

THE DOOR

THE STORY OF 2019

UNLOCKING POTENTIAL...
... OPENING OPPORTUNITY



CHARITY: 1131919

COMPANY: 6999936

THEDOOR.ORG.UK

44-45 HIGH STREET, STROUD

With thanks to all our financial supporters

Ablegrowth
Adam Hinks
Amazon.co.uk
Archway School
Arthur Smith Trust
Austin & Hope Pilkington Trust
Avening Church of England
Educational Fund
Cam Institute Fund
Cam Parish Council
Charles Hayward Foundation
Cotswold Primrose Trust
Dursley Tabernacle URC
Dursley Town Council
Every Click Ltd.
Five Valleys Fireworks
Four Acre Trust
Frampton-on-Severn Men's
Breakfast
France Lynch PCC
Friends of Selsey Village
Gilbert Lane Trust
Gloucestershire Community
Foundation
Gloucestershire County Council
Gloucestershire Police & Crime
Commissioner
Goodnews Evangelical Mission
Inforsight Ltd.
Jack Lane Charitable Trust
King's Stanley and Selsley Trust
Langtree Trust
Lennox Hannay Charitable Trust
Lloyds Foundation
Marks and Spencer
MBS Systems & Networks Ltd.
Minchinhampton Baptist
MRG Systems
Nailsworth Town Council
National Citizenship Service
Newington Bagpath with
Kingscote PCC



TOM HOWARD: CHAIR OF TRUSTEES

2019 has been another hugely exciting year for The Door where the serious needs of more young people and parents than ever before have been met. Attendance in our youth clubs has increased 22% on last year. That is 118 more young individuals with stories of new hope and new opportunity. And it is all being delivered with almost exactly the same budgets as before.

Looking back through the year there is a huge amount to celebrate and be thankful for. Looking forwards there is a huge amount to be excited about and look forward to. In continued times of political upheaval, austerity, with grant funding getting ever harder to come by, more than ever we need support from donors and volunteers. So many thanks to all the councils, churches, private and corporate donors that have supported this amazing work. We are grateful. Again and again lives are touched and turned round because of your support.

And thanks also to the amazing staff and volunteer team here. I am humbled by the tireless energy and care you bring to your work. The work you do really matters. And most of all, as every year, a huge 'well done' to all those who have made so many giant steps in their lives.



VICTORIA ROBSON: DIRECTOR OF SERVICE DELIVERY

This year has been one of effective outcomes at a strategic level where The Door's reputation and profile has risen exponentially across Gloucestershire. This has been epitomised in our involvement at strategic level in cross-county initiatives such as ACEs, Child Friendly County and the development of the youth strategy for Gloucestershire, as well as working closely with Bishop Rachel at a Diocesan level to roll out our exciting new work stream illuminateStroud.

So, why is it that we are held in such positive regard? Why do we find solutions where others might have failed? And why are those we support so grateful when we come alongside them? The answer is simple; our approach to any challenge is 'how can we make it happen?' rather than finding reasons why we can't. With this attitude we add value across a range of issues facing local families - Child Sexual Exploitation, County Lines, Social Media Safety and Mental Wellbeing to name but a few.

To work at The Door is not simply a job; it's about joining a family of like-minded people who want to make a real difference. Well done to everyone for another fantastic year in the life of The Door as the vital and transforming charity that we are!

For nothing will be impossible with God. (Luke 1:37)



BEING PART OF THE COMMUNITY

As well as providing fun and engaging sessions in open access youth clubs across the district, our team of Community Youthworkers meet young people where they are in their communities. This includes working with local schools, in parks, out and about on the streets and with other local organisations such as libraries, leisure centres and art groups.

Our staff also have strong links with key stakeholders in the communities we work in. From local councils, police and neighbourhood wardens to mental health services and the NHS, The Door team work collaboratively to respond to the needs of each area. This provides a joined-up approach to serving those that live there in the best possible way.

Highlights this year have included sessions in Dursley Library for young people to access free advice and guidance from youthworkers as well as learning how to make the most out of their library. Our Stroud team supported local neighbourhood police to help manage the response of young people to minor incidents, enabling the police to focus on their main role and help the young people understand what was happening too. The team also helped to keep young people safe at the Five Valleys Fireworks organised by local Rotary Clubs.

Over the past 12 months we have seen this engagement with young people across the community develop into higher attendance in our youth clubs than ever before. The average monthly attendance across all 9 communities is 2530, compared to 2070 last year, an increase of 22%.



THE ENTHUSIASM AND ENERGY OF THE DOOR
TEAM IS INFECTIOUS!

A PLACE TO BELONG IN THE HOLIDAYS

For some families, the school holidays can be more difficult than term-time. Taking time off work or finding childcare can be complicated, with the added pressure to provide constant entertainment often at a cost, holidays can be extremely stressful for parents. Young people can find it hard to fill the long breaks with positive activities and when left to their own devices can often become isolated at home in their bedrooms.

While many organisations take a break, The Door team step up their offering with youthworkers providing fun-filled, low-cost, boredom-busting programmes throughout the holidays, including extra activities in youth clubs and at community venues such as parks and leisure centres.

In addition the team runs #TheDoorOnTour trips, giving young people an opportunity to have a day out and parents a chance for a day off.

On trips young people get to take part in new experiences, take responsibility and above all build relationships with each other and the youthworkers, which is invaluable when they come to youth clubs during term time and need someone that they can trust to share their struggles with.

This year we ran a trip especially for young people under 13, it sold out so fast we had to book a second bus!

A BIG THANKS TO THE LEADERS WHO TOOK THE KIDS TO
CATTLE COUNTRY TODAY. THE BOYS HAD A GREAT TIME!

THANKYOU SO MUCH FOR TODAY OUR BOYS
REALLY ENJOYED IT. BIG HUGS!



A SAFE SPACE TO REVISE

Two lads arrived at one of the after-school sessions looking quite concerned. It had finally sunk in that they needed to pass their GCSE Maths and their predicted grades weren't good. They were desperate for help to improve their grades. So we spent some time working through example questions, helping when they got stuck and taking it at their pace. They were so relieved that we could help them get focused and knuckle down without it feeling like school.

We keep in touch with the staff at their school as part of our Community Youthwork. When we mentioned that these boys had come along they seemed surprised - the boys hadn't engaged with anything the school had offered.

Since that first meeting they've been coming back every week and making good progress - they even arrived at a Friday night youth club to do extra revision!



After concerns were raised at local schools that some of their year 11s were disengaged from their GCSE revision, Our youthworkers partnered with staff to open up youth centres as an alternative revision venue to the classroom.

To encourage young people to take part in the revision sessions, some were put on during school hours and teachers came along to help out. This allowed our youthworkers to support the young people with the emotional side of their studies, talking through worries or stresses and looking at ways to manage their time or finding the best revision style for each individual.

The sessions proved popular with students and teachers alike: by providing a more relaxed and chilled-out space with fewer distractions the young people grew in confidence and became more resilient to the challenges week by week. At results day the youthworkers were delighted to hear from young people that they were proud of their efforts and when they hadn't managed to get what they needed were much less anxious about their futures.

OBJECTIVE - BUILDING PARTNERSHIPS WITH REMOTE PARTS OF THE DISTRICT IN ORDER TO BRING

COMMUNITY YOUTHWORK COMMUNITY YOUTHWORK COMMUNITY YOUTHWOR

MY DAUGHTER HAS RECENTLY STARTED COMING
TO YOUR YOUTH CLUB AND I CAN'T TELL YOU HOW
MUCH SHE IS ENJOYING IT. IT'S DOING
WONDERS FOR HER CONFIDENCE.

SEVERNSIDE

While our youth clubs are able to reach many young people across the Stroud District there are still many who are too far away to travel to centres for sessions.

Young people in villages can be especially isolated and left to their own devices as youth clubs have long since disappeared.

Having discussed this with communities in Severnside, we identified a need in Slimbridge, Frampton-on-Severn and Hardwicke.

To discover what a youth club in these villages should look like, The Door's team took to the road in the summer holidays, meeting young people in their playing fields thanks to the loan of the local NHS information bus.

This was a great success and we are excited to be running a further pilot until early Spring 2020, providing safe spaces for young people to come together and have fun and also enabling us to connect them with the rest of The Door's support services.

YOUTHWORK TO MORE ISOLATED COMMUNITIES

ANGEL'S STORY

Last year we told you Angel's story of struggles, challenges, and the hope she found at The Door:

I never felt I fitted in - making friends and getting on with lessons was hard. Sometimes I just sat in my room to cry. I was going to The Door every week, where I plucked up the courage to talk to youthworkers about how I was feeling. I started to see a mentor, which gave me a chance to explore what I wanted to do with my life, and how I could overcome some of my anxieties about trying new things. I really don't know how I could have coped without The Door.

Twelve months on, we asked Angel to update us on her story:

I found college really hard - it was big and scary and I felt anxious all the time. The Door were offering something called SWAT which was run by Gloucestershire College but it was happening at The Door where I feel safe.

I signed up and it helped me a lot. I've made better friends and being in a smaller environment helped me cope. The staff were much more pastoral and genuinely cared about me. A lot has changed at home too. I'm acting as a carer now which is hard work. I can't go to bed until everyone else is asleep which can make things really tiring.

I was getting a little bit worried about having to stop coming to The Door as I was turning 18 but then Leah approached me about becoming a youthwork volunteer. I really couldn't believe she asked me - could I do it? I went on the training and then I got my volunteer badge. I was so excited I was shaking.

I really like volunteering because it makes me feel more in control and people have to do what I say! It can be hard to step up and take responsibility though, especially in Stroud where I'm used to being a young person on the other side of the coffee bar. I'm helping out in Avening too where the young people are mainly from primary school. They're so full of energy and quite cute (mostly!). Leah is mentoring me to become a better youthworker as part of her training too!

This time next year I hope I am more confident about the way I am instead of trying to be someone else. I think that's why I love The Door, because they know the real me and still accept me and want me to be a part of things.

God grant me the serenity to
accept the things I cannot
change, the courage to change
the things I can and the wisdom
to know the difference.



HOPE FOR THE FUTURE

Harry was referred to The Door by his primary school teacher in 2014 having recently been diagnosed with depression. Emotions were running high at home, he had no confidence in himself, was paranoid that the world was against him and had become very anxious as well as aggressive towards others.

Meeting with a mentor 1:1 for an hour a week helped Harry to understand his feelings and fears better as well as learning how to cope with them in a more positive way.

Over time Harry began to gain confidence in himself and with a better understanding of his triggers was empowered to take more control in his life. His paranoia reduced, he stopped lashing out and continued to engage well.

Five years on and Harry is still supported by The Door, but it's no longer every week or even every month. He just comes to see us when he wants a chance to be listened to or to update us on his life.

He's passed his GCSEs, has a place at college and describes his relationships at home as 'normal' - a long way from the quiet year 6 we first met.



CHLOE'S STORY

Chloe came to The Door having had 5 different social workers in just one year, she was pregnant and having previously had a child taken off her, she was anxious this might happen again. She was also struggling to pay the rent on her flat.

Debbie - one of our mentors - began to meet with her every week and has been a consistent presence in her life ever since. She started by helping Chloe prepare herself and her flat for her new arrival as well as securing tenancy. Then after her child was born and Chloe was too worried to leave the house, Debbie began going to baby groups with her, and all the time she provided a listening ear.

Thanks to The Door's support Chloe is starting to stand on her own two feet. She has been able to keep her baby and her flat and in technical terms has been downgraded from a Child Protection Plan to a Child in Need plan and will be out of this within 6 months. Debbie will be with her throughout all of this.

IT'S SO HELPFUL TO HAVE SOMEBODY REASSURE ME AND LISTEN
TO MY PERSPECTIVE ON EVERYTHING I'M FACING.

The Door's mentoring service is provided by around 70 volunteers, fully trained by The Door team. Mentors meet with young people for an hour each week in a place that's right for them whether that be a park, a coffee shop or even on a horse trek!

1:1 mentoring is just one of the ways that our Youth Emotional Support Team empower young people. Over the past 4 years we have developed bespoke programmes for Care Leavers and Year 6s as well as introducing a telephone support service.



EMPOWERING YEAR 6s

Hayden had spent the whole summer in his bedroom and had become quite reclusive, but got out of bed to attend Door Step, much to his parents' amazement. Now he's at secondary school and coping well.

Poppy was already really anxious about "big" school and then at the last minute she was transferred to a different school than originally planned. With the help of support during Door Step sessions, she dealt with all the changes well, and is now coming to a Door youth club too.

Lydia ran away from her first Door Step session because she was so anxious. Slowly she started to trust the youthworkers and make friends. Over the summer she found her voice, made eye contact and grew in confidence. Her first few months at secondary school have been hard, but she's continuing to hold her own.

Moving from primary to secondary school can be a frightening and overwhelming prospect for many 11 year-olds, and without the right level of support a poor transition can result in anxiety and refusal to attend school, or in some cases to behavioural issues further down the line.

In the summer of 2019 The Door launched 'Door Step' - a dedicated intervention exclusively for these young people moving from Year 6 to Year 7 and from primary to secondary education.

Commissioned by the NHS Clinical Commissioning Group, this innovative programme enabled primary school teachers to refer those they were concerned about. Then a dedicated team from The Door worked with them throughout their move before, during and after the summer break.

By the first half term of the new school year, all the young people that had attended Door Step had started secondary school and had managed to maintain good attendance and behaviour.

OBJECTIVE - EXTENDING OUR SERVICES TO SUPPORT 8-11 YEAR OLDS THROUGH PARTNERSHIPS

OBJECTIVE - EXPANDING OUR YOUTH EMOTIONAL

YOUTH EMOTIONAL SUPPORT YOUTH EMOTIONAL SUPPORT YOUTH EMOTIONAL

GIVING YOUNG PEOPLE THEIR VOICE

In response to an ever-increasing rate of referrals into The Door's mentoring service, our Youth Emotional Support Team successfully piloted a telephone support scheme.

Unlike traditional phone services we are not a helpline or emergency service. Volunteers call young people for a short chat, to check in and listen to what's been going on in their lives.

It's amazing how quickly we are seeing results. Young people that were almost silent when they first visited The Door are now chatting away each week, and school refusers are giving school a go.

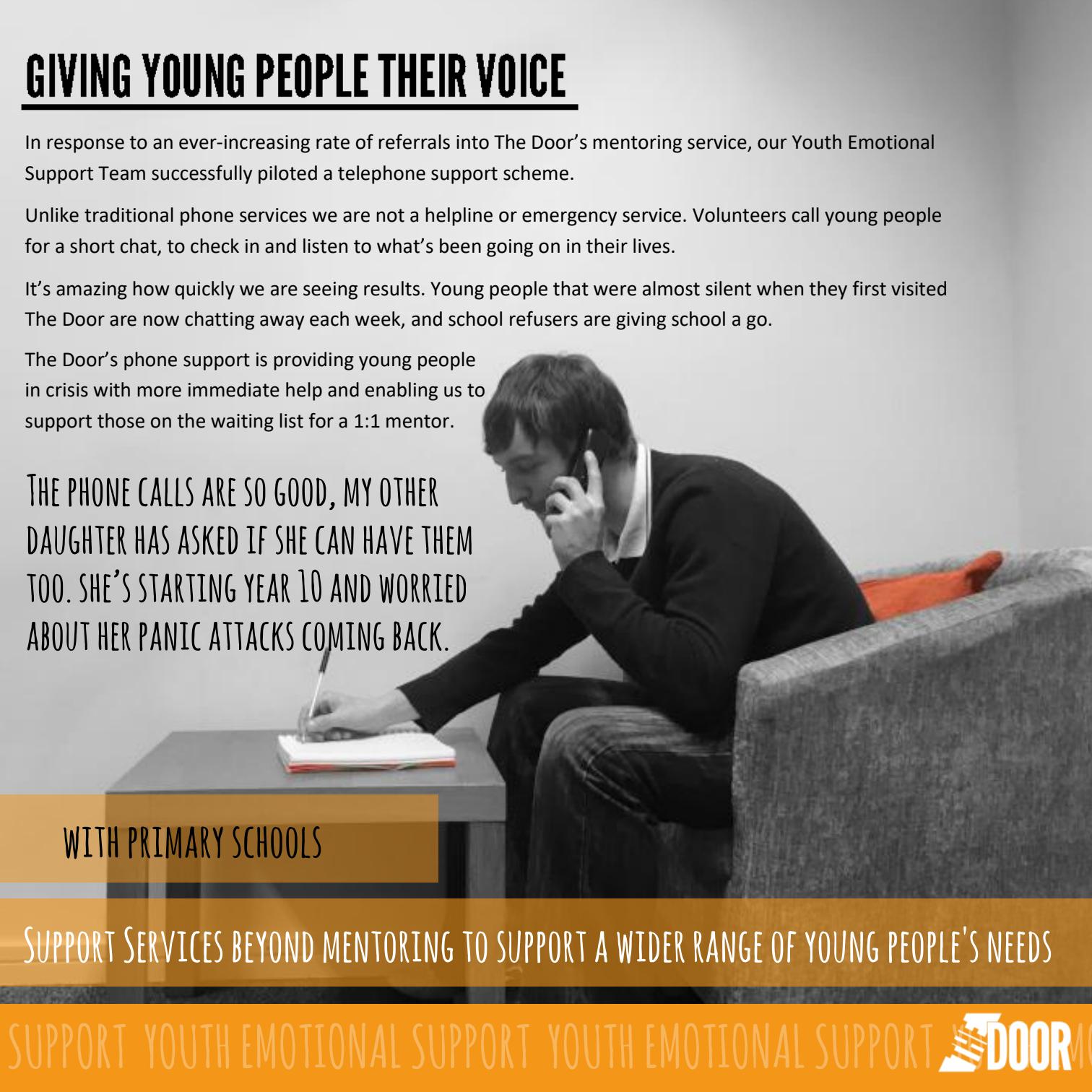
The Door's phone support is providing young people in crisis with more immediate help and enabling us to support those on the waiting list for a 1:1 mentor.

THE PHONE CALLS ARE SO GOOD, MY OTHER DAUGHTER HAS ASKED IF SHE CAN HAVE THEM TOO. SHE'S STARTING YEAR 10 AND WORRIED ABOUT HER PANIC ATTACKS COMING BACK.

WITH PRIMARY SCHOOLS

SUPPORT SERVICES BEYOND MENTORING TO SUPPORT A WIDER RANGE OF YOUNG PEOPLE'S NEEDS

SUPPORT YOUTH EMOTIONAL SUPPORT YOUTH EMOTIONAL SUPPORT 



HEADLINES AND HIGHLIGHTS

8855

**YOUTH CLUB ATTENDEES
(UP 22%)**

215%

50%

**INCREASE IN REFERRALS
FROM SCHOOLS FOR
YOUTH MENTORING**

66

152_{KM}

**RUN BY FUNDRAISING
VOLUNTEERS**

14%

**INCREASE IN PARENT
SUPPORT GROUP TIME
(76 HOURS)**

31 **NEW VOLUNTEERS**

**YOUNG PEOPLE ON
SUMMER TRIPS**

9 **COMMUNITIES WHERE THE DOOR
IS PROVIDING YOUTHWORK
SERVICES (UP 30%)**

**INCREASE IN YOUTH
MENTORING REFERRALS**

80 **HOURS OF STREET
COLLECTING**

All information based on 1st November 2018 - 30th October 2019

A SAFE SPACE FOR FAMILIES

Families often arrive at The Door in despair or crisis, having reached breaking point before reaching out to us. Members are having to come to terms with changing relationships and situations where communication has broken down. This could be due to separation, or the joining of two families to become one new unit, because someone is taking part in risk taking behaviours or where individuals are suffering as a result of outside pressures.

At The Door we provide each family member with a safe space, where they can have their voice heard and can start to unpick what's going on. Our Family Support Team welcome them with open arms, listen to their story and help them to realise that there is hope for their future.

Once we start to get to know a family and understand their needs, both as a group and as individuals, the team can look for the best way to support them, picking and choosing the best options for them from our raft of services, which include 1:1 support, parenting courses, peer support groups and Family Face Time - our bespoke whole family intervention service.

Usually this will involve our team meeting with different groups and combinations within the family so that all the different relationships get the chance to be heard and nurtured.

Our increasingly-popular parent support groups provide parents and carers of teenagers with a unique space to take time for themselves, to offload and remind themselves that they aren't just 'Mum' or 'Dad'.

These groups give them somewhere to belong, where they can draw on support from The Door's Family Support Team as well as their peers who are facing similar situations to them, in a relaxed, friendly and confidential space.

'Parent Connections', 'Dads @ The Door' and 'Beyond Fear Foundation' all support parents with different needs and priorities, but all of them make sure that parents know that they're not alone in their struggles. For many, these groups are both havens of peace and beacons of hope in their troubled journey.

FAMILY SUPPORT FAMILY SUPPORT FAMILY SUPPORT FAMILY SUPPORT FAMIL

CATHERINE'S STORY

Catherine's family life had become very complicated. With four children at home and husband James often away with his work, managing day-to-day life, balancing a job and her family had become quite a challenge.

Her teenage daughter Kayleigh was pushing boundaries at home, running away from their house a couple of times and starting to experiment with drugs. Because of this Catherine was spending extra time with Kayleigh. This led to Grace, her eldest daughter, starting to resent how much attention her sister was getting, which led to some challenging behaviour from her too. Catherine was reaching breaking point. She didn't know where to turn.

One of the school team working with Kayleigh suggested that Catherine would benefit from a Triple P parenting course at The Door, to learn the practical skills she needed to support her daughters. After completing the course, Catherine began meeting with Sandra, The Door's Family Support Worker, for some 1:1 support. Meeting about once a week, the sessions gave her a quiet space away from the chaos at home - somewhere she could be heard and empowered not disempowered. Before The Door she had experienced support that had felt like things were being done 'to her' not 'with her', The Door felt different, her and Sandra were a team.

Working with Sandra, Catherine now sees that she is creating the world that she wants to live in, rather than being measured against a perceived 'acceptable normal' imposed upon her.

Through this regular support she is understanding the reality of her situation, and becoming much stronger in dealing with things. She is learning strategies, like how to support and contain Kayleigh without constraining her or pushing her too far away. There's plenty more to do, but with Sandra's help Catherine is on the right track and a lot more confident in herself and her abilities as a mum.



GIVING PARENTS HOPE

Dear Shona

I've been meaning to contact you to say thankyou for the kindness that you and the parents at Parent Connections showed me. I was a bit shocked and I didn't know where to turn.

A year on and my daughter is back to normal and is excelling at school. There's still plenty to work on at home but I'm more able to cope with it now thanks to you all. xx



THE KNIGHTS' STORY

Carla and Simon's cry for help was a typical one: "Our daughter is going off the rails, please fix her." As we started to learn their story we unveiled a more complex home situation for all the family.

Their daughter, Megan, was displaying some typical teenage defiance, not wanting to do anything her parents wanted her to do, grumbling about school and pushing back. But Megan was taking things to a much greater extreme than the average teenager. She was refusing to accept any boundaries at all - at home, school, or even in her personal life. She was hanging around with a group her mum didn't approve of, and making some poor choices in her behaviour.

Carla and Simon started coming along to the Beyond Fear Foundation (BFF) Parent Support Group, hosted at The Door. BFF gave them somewhere to share ideas and experiences with others and use their peers to help them grow and develop as parents.

Alongside this, The Door's family support team began to meet with each member of the family individually, learning from them about their perceptions of the family, and building trust and relationships. Hannah had never engaged with any support service before but finds The Door somewhere safe and accessible.

In her sessions the boundaries are those that she has been involved in creating and can self-manage much better. This means she's learning to take control of other aspects of her life.

Carla and Simon are working through their different perceptions of what's okay and not okay in the family, creating a more united but softer approach to parenting and enabling the whole family to listen to each other, trust each other, and risk assess Megan's choices together as a team.



I FEEL BETTER
KNOWING THIS
GROUP IS HERE

OWEN'S STORY

Four years ago I had to change college courses, and in the transition I had a breakdown. I had chronic anxiety and stress, so by the time I started back again I was only able to cope with half a day per week. I had to do some work experience and somehow I found myself volunteering in The Door Shop.

I'd had a job before my breakdown, but The Door was a different experience for me. The surroundings were different and I felt really welcomed and part of things pretty quickly. There doesn't feel like there's a strict hierarchy here – everyone is equal and gets on together. In fact it's more like a family than a work team!

As I got more settled and started to recover, I began to do a few more sessions – originally it was just 10 to 12 on Friday, but then I offered to work on Saturday, and then Thursday. As I got more experienced I took on more

responsibility for things and then one day I was offered an opportunity to take on a paid role. My reaction was “pinch me, I must be dreaming.” Was this really happening? I needed picking up off the floor. I wasn't anxious about taking the role -it was mostly what I'd been doing anyway.

I'm coping much better with things now, and doing really well. I'm so happy doing what I'm doing at The Door, and I'm starting to figure out what my next goal post is.

Coming to The Door has been like starting a fire – it took a little spark at the beginning but now it feels like I'm ablaze!



Not only does The Door Shop offer valuable volunteering opportunities to members of the local community, it also raises 19% of The Door's annual income, selling a variety of second-hand donated items such as clothes and toys alongside a small range of new goods, The Door Shop is often described by customers as “one of the best in town”. The shop also benefits the environment while raising funds by recycling less-than-best clothing, shoes, books and foreign currency.

VOLUNTEERING VOLUNTEERING VOLUNTEERING VOLUNTEERING VOLUNTEER

AMAZING VOLUNTEERS

At The Door we are forever indebted to our amazing team of dedicated and exceptional volunteers, without whom much of what we achieve would just not be possible.

Being recognised in 2017 with the Queens Award for Voluntary Services cemented the place that they hold, and the how important it is for The Door to maintain a highly trained and motivated volunteer team.

MENTORS Giving up time voluntarily to spend it listening to others sends an incredible message to those we support about how much they are valued and worth investing in. Volunteers provide an hour or so of 1:1 support to a young person or parent each week. **“Our mentors are super-heroes, its amazing just how dedicated they are to having an impact on the lives of those they meet up with.”** - Alistair A, Mentoring Team Leader

SHOP ASSISTANTS In The Door Shop, volunteering isn't just about giving something back, often it's the first step on the ladder towards getting into employment – either for the first time or getting back after time out of work. The team play a vital role in creating much needed income for The Door by supporting the shop staff and serving customers. **“Our volunteers are so special, we have loads of fun working together. The shop has a great community spirit thanks to them and all our customers”** - Anne G, Shop Manager

FUNDRAISERS Throughout the year we run events to raise our profile and raise funds for our work, as well as giving back to the communities we serve. None of these would be possible without a team of fundraising volunteers who often endure the extremes of weather in support of The Door.

“Most of our fundraising activities just couldn't happen without the support of our fundraising volunteers. Their dedication to raising awareness and funds for The Door is second to none!” – Anne T, Operations and Events Co-ordinator

WHEN YOU VOLUNTEER YOU VOTE EVERYDAY FOR THE KIND OF
COMMUNITY YOU WANT TO LIVE IN



EMPOWERING CHRISTIAN YOUNG PEOPLE

As a Christian organisation, The Door believes that God wants the world to be a place where love, joy, peace, patience, kindness, goodness, faithfulness, gentleness and self-control are the most important values. We want Christian young people to be empowered and inspired to live out these values within their schools and communities, confident to vocalise the motivation behind their actions.

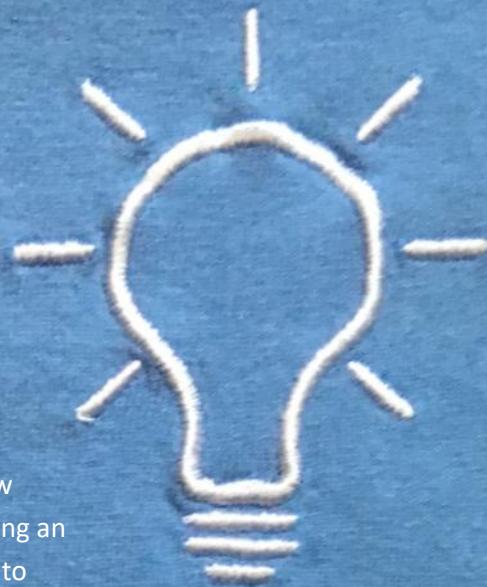
illuminateStroud is a pilot project being run by The Door, working in conjunction with local churches. Each month we gather together young people from a variety of schools and different denominations to make new friends, explore what their faith means to them, and support them in having an impact in the world. The Door's relationships with schools has enabled us to develop exciting new activities for students to experience Christianity and spirituality as something more than the academic subject of RE.

ALFIE'S STORY

Like many Christian young people, when Alfie started at secondary school he often felt isolated and alone. He didn't think anyone else shared his views and beliefs and was fearful that he could be judged as narrow-minded or bigoted by his peers.

Alfie began coming along to **illuminateStroud** events and since becoming part of the group has grown much more confident. He's made connections with other Christians in his school, as well as being more comfortable talking about his faith. Recently he spoke to his head teacher about how he'd like to 'shine' as a positive influence to his peers in the school.

illuminateStroud helps young people like Alfie overcome their fears and think differently. Recent research actually shows that the majority of non-Christian young people think Christians are fun, generous, caring, and friendly.



OBJECTIVE - TO EMPOWER CHRISTIAN YOUNG PEOPLE TO BE CULTURE-SHAPERS IN THEIR SCHOOLS

ILLUMINATESTROUD ILLUMINATESTROUD ILLUMINATESTROUD ILLUMINATESTROUD

FINANCE STORY: GRAHAM GILL, OPERATIONS DIRECTOR

Our last financial year (July 2018 to June 2019) was a challenging one, and we finished it with a loss of £9,798.

Our income of £423,682 was virtually identical to the previous year's, and 7% behind budget. Our expenditure, whilst only 1% over budget, was up by over 16% at £433,480, reflecting the increasing scope of our activities.

We have always made great efforts to have diverse funding streams to reduce dependence on any one particular source, and this year the performance of these streams varied radically. Income from our charitable activities was strong, with particular growth areas in youthwork service contracts and charity shop sales. However, grants were well down on last year, declining from 36% to under 25% of our income, and now replaced by service contracts (27%) as the largest sector. Other donations were also lower reflecting the often severe caution being exercised by trusts, corporate and private donors in the uncertain financial and political climate. Cash reserves at the end of the year stood at £143,236, including an unrestricted portion of £66,681 - well below our policy target of between 3 and 6 months' expenditure.

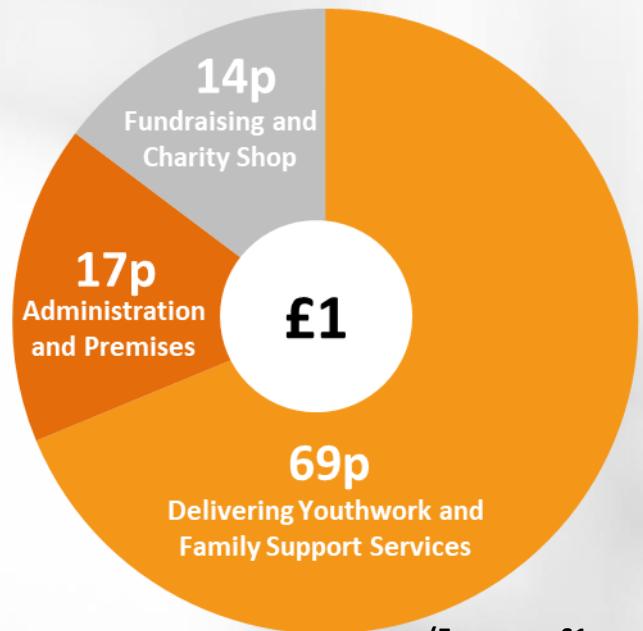
THE DOOR STAFF TEAM

6 Full time (37 hours per week)

7 Part time (18 hours or more per week)

15 Part time (Less than 18 hours per week)

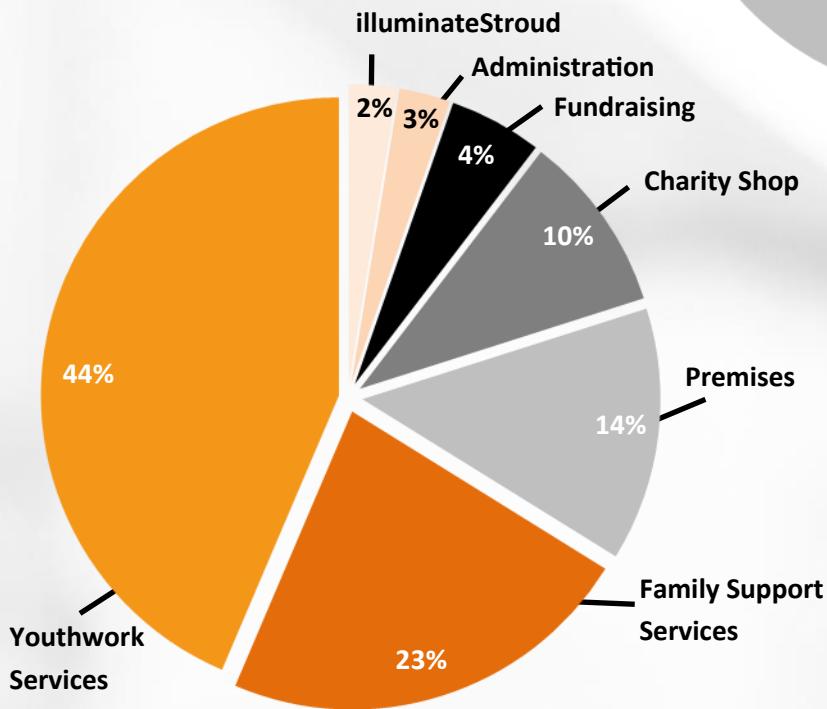
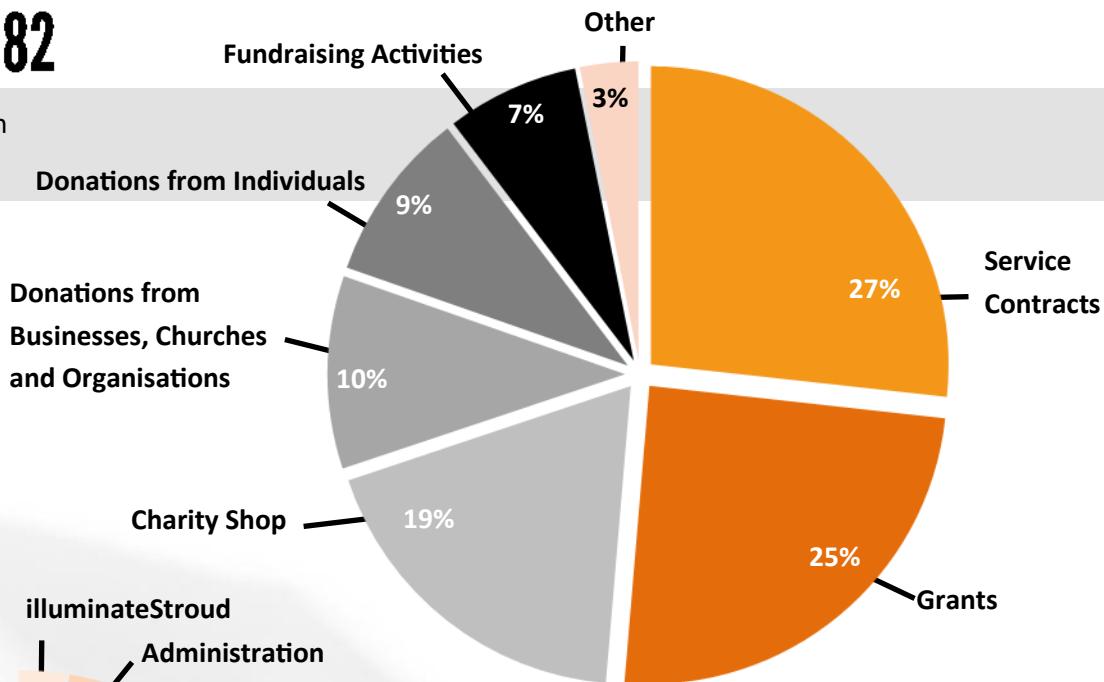
With 28 staff across all departments, The Door team is a diverse group of dedicated individuals that work together to keep The Door open and maintain a high level of support to all those that use our services.



(For every £1 spent)

INCOME: £423,682

Gift Aid income is included in Donations from Individuals



73% of this expenditure covers salaries of The Door's staff team. 14% is spent on premises and the remainder on other operational, staff and organisational costs.

EXPENDITURE: £433,480

NEXT YEAR'S STORY: 2020 OBJECTIVES



Extending our services into further areas of the Stroud District and the wider county of Gloucestershire

Using the gifts of our amazing staff and volunteers to expand our services in order to meet the growing needs of young people and their families

Raising our profile as a 'trauma informed' thought-leading organisation, and contributing to county-wide strategies

Growing and expanding our focus on early intervention with year 5 & 6 pupils in primary schools

Capturing the learning from the illuminateStroud pilot and creating a model which can be rolled out across the Diocese of Gloucester

Ensuring that every member of the team, whether paid or voluntary, is trained and supported to deliver to the highest standards

Reviewing our governance, resources and finances so that they are fit for purpose for the future climate and vision of The Door



With thanks to all our financial supporters

- NHS Gloucestershire CCG
- North Nibley Chapel
- Paypal Giving Fund
- Peter Lang Children's Trust
- Provident Financial
- Recycling for Charities Ltd
- Redkite Solicitors
- Renishaw PLC
- Rodborough Tabernacle
- Women's Fellowship
- Rosary Catholic Primary School
- Sanctus Ltd
- South Gloucestershire & Stroud College
- Southgate Evangelical Church
- St. Augustine's, Eastcombe
- St. John the Baptist, Randwick
- Stephen Thatcher Mortgages
- Stonehouse Town Council
- Stroud & Cotswolds Alternative Provision School
- Stroud Christian Fellowship
- Stroud Deanery
- Stroud District Council
- Stroud High School
- Stroud Methodist Church
- Stroud Quakers
- The David Thomas Charity
- The High Sheriff of Gloucestershire
- The Percy Bilton Charity
- The Roger Vere Foundation
- Travis Perkins Trading Company
- TSB Stroud
- University of Gloucestershire
- Uplands with Slad PCC
- Virgin Money Giving
- Waitrose Ltd.
- Westonbirt Charities Fair
- Wotton-under-Edge Town Council
- and those who wish to remain anonymous.

BRINGING HOPE INTO THE LIVES OF YOUNG PEOPLE AND THEIR FAMILIES
BY UNLOCKING POTENTIAL AND OPENING OPPORTUNITY
SO THAT THEIR PAST DOES NOT DEFINE THEIR FUTURE



THE DOOR
44-45 HIGH ST
STROUD
GL5 1AN

01453 756745
@THEDOORSTROUD
INFO@THEDOOR.ORG.UK

LOVE JOY PEACE PATIENCE KINDNESS GOODNESS FAITHFULNESS GENTLENESS SELF-CONTROL