



THE DOOR

UNLOCKING POTENTIAL...
... OPENING OPPORTUNITY
2018



CHARITY: 1131919

COMPANY: 6999936

THEDOOR.ORG.UK

45 HIGH STREET, STROUD

BRINGING HOPE INTO THE LIVES OF YOUNG PEOPLE AND
THEIR FAMILIES BY UNLOCKING POTENTIAL AND OPENING
OPPORTUNITY SO THAT THEIR PAST DOES NOT DEFINE THEIR FUTURE

LOVE JOY PEACE **PATIENCE** KINDNESS **GOODNESS** FAITHFULNESS **GENTLENESS** SELF-CONTROL

ANGEL'S STORY

I think it's fair to say that things in my life have been quite hard.

School was really difficult—I never felt like I fitted in. I always found making friends and getting on with lessons hard. Doing my GCSEs was a really stressful time for me. The pressure at school to get good grades meant I felt sick most of the time.

I was finding things really tough with my friends too. Everyone was getting excited about going to college but I was dreading it. Meeting new people or doing new things makes me really anxious, and I wasn't sure if I could keep going at all.

Throughout it all I was going to The Door every week and one day I plucked up the courage to talk to a youthworker about how I was feeling. They were really great, listening to me without judging me. They also helped me to get some help from the mental health team.

As my friends seemed so happy about life, I started to distance myself from them - not going out or joining in stuff. They thought I didn't like them anymore and so I fell out with most of them. Sometimes I would just sit in my room and cry.

I started to see a mentor, which gave me a chance to explore what I wanted to do with my life, and how I could overcome some of my anxieties about trying new things. She came with me to an open day at college and helped me apply. Making the move was hard but I did it!

I really don't know how I could have coped with life without The Door – everything they do is so caring and supportive, and they really listened to me when I needed them most.



LOVE JOY PEACE PATIENCE KINDNESS GOODNESS FAITHFULNESS GENTLENESS SELF-CONTROL



LOVE JOY PEACE **PATIENCE** KINDNESS **GOODNESS** FAITHFULNESS **GENTLENESS** SELF-CONTROL

CHAIR OF TRUSTEES: TOM HOWARD

This last year has been an extremely exciting one for The Door. Our fabulous team of staff and volunteers have managed to meet the needs of an ever-increasing number of young people and parents throughout the district. In times of austerity and international turmoil it is heartening to see so many good news stories about the lives of young people being turned around.

So times are exciting, with lots and lots of good news stories. This hope is set against the often desperate reality of huge need - for example, we have seen a tripling in the demand for mentoring over the last two years.

Many thanks to all the trusts, councils, churches, private donors, corporate donors and everyone else that has supported this amazing work. We are very grateful to you all. Many, many lives are touched and turned around because of your support. Looking forward we hope to continue to do so, more and more broadly, bringing the opportunity of hope to more and more young people across the district.

I hope that I can speak on behalf of all The Door's trustees when I say that it continues to be a great privilege to be involved in this work. And most of all, a huge 'well done' to all of the young people and their families who have made so many giant steps in their lives. That's why we're all here.

SENIOR MANAGEMENT TEAM: VICTORIA, GRAHAM AND BARRIE

As you'll no doubt see throughout this review, it's been a very busy year for The Door —starting new initiatives, sustaining existing ones, and constantly reviewing and tweaking the services that we deliver to ensure that we always are as 'needs-led' as we say we are.

So while we haven't let the grass grow under our feet operationally, it's also been a very important year for us strategically as a management team, developing a 3-year business plan to take The Door up to 2021, along with a phased implementation plan for it. Both have been given the green light by our trustees and are now in work. We're now operating in more areas than ever before across the Stroud District and beyond, and we look forward to continuing to develop this invaluable work.

LOVE JOY PEACE PATIENCE KINDNESS GOODNESS FAITHFULNESS GENTLENESS SELF-CONTROL

DIRECTOR OF SERVICE DELIVERY: VICTORIA ROBSON

At The Door we often refer to ourselves as a 'family' and this is certainly a key ingredient to the success of the team as we endeavour to achieve outstanding outcomes. It's an honour to work with so many gifted, committed and generous people, both staff and volunteers, who work tirelessly together and always for the good of those they serve.

The 'family' approach is also a significant feature of our work with external agencies, where prioritising strong and authentic relationships has enabled us to work fully alongside organisations and make a real difference in the communities we serve.

If I were to pick out a single theme from this year it would be the value of partnership, both within The Door team, working seamlessly to address issues and support those in need, and externally, working closely with statutory agencies to achieve the best outcomes for our wider community.

Nowhere has this been more evident than in our collaborative work alongside the local Neighbourhood Policing teams, where working together has led to some incredible results in reducing anti-social behaviour.

I never tire of hearing about the team's remarkable results day after day through the year. I'm in awe of the difference they're making in so many ways, with the outcomes and variety of services that we are providing to those most in need. So it is my pleasure to invite you now to read on to find out more about their activities this past year.

**OVER 700
YOUTH CLUB
SESSIONS**

**YOUTH CLUB
ATTENDANCE
6,504**

**1,117 HOURS
OF MENTORING
AND SUPPORT**

LOVE JOY PEACE PATIENCE KINDNESS GOODNESS FAITHFULNESS GENTLENESS SELF-CONTROL

THE DOOR IN THE COMMUNITY



Our Community Youthwork model acknowledges that there's only so much we can do in a 2-hour youth club session: our impact can be much greater when we become embedded in the communities we work in.

So we go into local secondary and primary schools, liaise with town and parish councils, neighbourhood wardens and youth forums, and have a very close relationship with the police and local PCSOs in particular.

Becky Elliott, Senior Youthworker in Stroud says "It's great to be in Archway School hanging out with the year 7s every week and doing their assemblies. I'm often the first contact they have with The Door, and it's lovely that when I'm out and about in town they come up to me and say hello."

Particular highlights from the year include helping young people through the often tricky transitions from primary to secondary school, onto college, or into employment and training.

"Our biggest impact on the community" says Kathleen Hanbury, Community Youthwork Coordinator Dursley "has been with four boys who were getting arrested regularly due to their anti-social behaviour including theft, vandalism and intimidation." The Door worked closely with local police going the extra mile to continue to engage with the young people. This included accompanying one to court and finding him housing. PC Peter Lay: "The enthusiasm and energy of The Door's staff is infectious. In the Cam and Dursley area their commitment to taking a civic and social lead on community youth-related issues is from my professional experience second to none. "



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YOUTH CLUBS

Youth club sessions provide safe spaces for young people to socialize, have fun and access support from youthworkers.

The Door's youth clubs are generally for those aged 11 to 17, although Avening serves a younger age group (8 to 14).

Sessions across all centres have planned activities around monthly themes which this year have included health and wellbeing, careers and volunteering, stress awareness and 'Fun to be Young', and these activities run alongside the usual youth club facilities.

We asked our youthworkers to outline the main issues faced by the young people attending these clubs.

High on the list was drug use, other addictions and isolation as well as anxiety brought on by school or home life, lack of aspirations, low self-esteem and issues with identity and self-image. Others struggle with bullying and poverty.

And the difference we can make? "The biggest impact is on the confidence of young people—we build them up."

Over the year we have run open access youth clubs in 8 different communities across the Stroud District—Stroud, Dursley, Cam, Wotton-under-Edge, Cainscross, North Nibley, Avening and Stonehouse.

We were delighted to be awarded extended contracts in Dursley, Cam and Wotton this year and a brand new contract in Stonehouse.



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COURTNEY'S STORY

As part of her studies at Stroud College, Courtney has been on placement with The Door's Youthwork Team.

"My journey so far has been amazing, I have achieved so much, and my confidence has grown in huge amounts. My mental health has also improved because I have an amazing support network around me that has really helped me to overcome my anxieties.

Doing this placement feels like I'm doing something productive and making a difference in the young people's lives, especially when I share some of my own experiences about what I have come up against. I'm learning new things all the time. The team are helping me to become the best youthworker I can be and also become the best version of myself.

The opportunity I've been given to work alongside the team has inspired me so much. They are so hard working and they really do want to make a difference in the lives of those around them. I feel like I understand who I am and what I want to be, and I'm so excited to see what the future holds for me here at The Door."

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MENTORING

“Mentoring creates friendships that turn young people’s lives around.” says Alistair Anderson, Mentoring Team Leader. “The first thing we must do when we meet a young person is give them hope. Then we can assess where they are at in their life and help them look for a way forward. In many cases this includes mentoring.”

Depression, anxiety and stress are the main issues encountered by The Door’s mentoring team as young people struggle to face up to pressures from home, school, their peers and wider society. Often they resort in negative coping strategies such as disruptive or addictive behaviour, isolation, self-harm or suicidal thoughts. It is usually at this point when young people are referred to us, as someone notices an uncharacteristic change in their behaviour.

Mentoring isn’t just about sitting in a meeting room for an hour a week. Our team meet young people where they feel most comfortable, so sessions might be a coffee in a café, a walk along the canal or a game of football. The most important thing is giving the young person an opportunity to be listened to in a place where they feel safe.



“I AM IN CONTROL OF MY LIFE RATHER THAN LIFE
CONTROLLING ME”

“In the last 2 years referrals into the service have tripled” says Alistair. “We put this down to a combination of an increase in The Door’s reputation and the reduction in available support from statutory services, as well as the increasing pressures on young people to comply and achieve. Demand is now so high that we cannot recruit volunteers fast enough.”

Consequently Alistair is now looking at innovative ways of redesigning the service to find different and accessible ways of extending it as widely as possible.

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CHARLOTTE'S STORY

"I was 17 when I first came to The Door. I was struggling with an anxiety disorder and I was unable to control or understand my feelings. I was matched with a mentor who really helped me. A few years later, when things got tough again, I came back and started having a mentor again.

Meeting someone new made me nervous and anxious, but my mentor put me at ease quite quickly. She helped me learn how to trust my own guidance and opinion. I had somebody to unload to about all the baggage I carry on a daily basis—she listened to all the big stuff but the small too.

I learned how to listen to others and to be better myself as a person."



"MY MENTOR REALLY INSPIRED ME AND ENCOURAGED ME TO PUSH MYSELF INTO PLACES I NEVER THOUGHT I'D GET TO. I WANT TO BE THAT ENCOURAGEMENT FOR SOMEONE ELSE!"

"Having a mentor challenged me to think about giving something back as well as inspiring me to pursue a career in Music Therapy. By becoming a mentor I can get experience that will help me with my career, but most importantly I can be there to give the support that I received when I needed it the most - giving others a chance to grow and figure things out with a friendly and unbiased voice. I'm ready to put everything into practice and put 100% in!

When I met my first mentee, I was really nervous but with each meeting since then I am becoming more relaxed. I think my understanding of the mentoring process and the fact I've been sat on the other side of the table really helps. It opens up a whole deeper understanding to how the mentee might be feeling. Every mentee is different but with a mentor's help they all have the opportunity to grow if they are willing."

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THE DOOR FOR CARE LEAVERS

Door To The Future is our programme, funded by Lloyds Bank Foundation, to support care leavers.

Working in collaboration with the Youth Support Team, we aim to fill in the big gaps in existing provision. “When other agencies stop at age 18, we carry on ” says Debbie Camm, Project Coordinator. “We work hard to provide mentoring that is tailored to each young person’s needs. They have been passed from pillar to post – we help to ground them and be something constant in their lives. Perhaps for the first time they have somebody they see as being on their side.”

John, one of our specialist Door To The Future mentors, tells the story of working with Jack: “Although he’s in his twenties, Jack’s quite immature. It seems that people who have been in the care system take a bit longer to grow up. When I first met Jack he was in supported housing but approaching 21 meant he’d need to move out, which was filling him with anxiety. We managed to get a fuller diagnosis of Post-Traumatic Stress Disorder because of his ongoing trauma of having lived in and around care all his life.

He was also quite irresponsible—he wasn’t taking his medication. He said it didn’t help but I pointed it out that he needed to give it time to kick in. I helped him develop a system to remember to take it, and held him accountable to it.

Moreover Jack was in massive denial about his level of debt, partly because he couldn’t organise his paperwork. He had 5 different phone contracts, all in debt, and he didn’t even have the phones anymore! I helped him engage with Citizens Advice to get a Debt Relief Order. Then I spoke to the phone companies on his behalf because he couldn’t cope with dealing with anyone official or in authority. This is common for those who’ve been in care: they tend to tell people what they think they want to hear. Building trust between us so that he could be honest was a slow but important process.

Through our weekly meetings I helped him get mentally prepared to deal with things and people, and with the idea of becoming independent. We managed to secure him a flat, and P3 helped to furnish and carpet it. He even managed to get a job, and he’s been doing really well with it. I bought him a file and helped him order his paperwork - the kind of simple skills no-one had ever taught him. Being organised helps reduce his anxiety.”

LOVE JOY PEACE PATIENCE KINDNESS GOODNESS FAITHFULNESS GENTLENESS SELF-CONTROL

“I LOVE BEING A VOLUNTEER. I ENJOY
GIVING YOUNG PEOPLE A CHANCE TO MAKE
LIFE BETTER FOR THEMSELVES, TEACHING THEM
TOOLS FOR LIVING IN TODAY’S WORLD.
THE REST IS UP TO THEM.”



LOVE JOY PEACE **PATIENCE** KINDNESS **GOODNESS** FAITHFULNESS **GENTLENESS** SELF-CONTROL

THE DOOR ON TOUR

A key aspect of The Door's youthwork is the programme of additional trips and activities we arrange during school holidays, known as 'The Door on Tour' and subsidised by the Gloucestershire Police and Crime Commissioner's Fund.

Over the year, groups ventured to Thorpe Park, Cattle Country, Laser Quest, Weston-super-Mare, Cadbury World, Airhop, ice skating, outdoor Laser Tag and the cinema. John Williams reports "Some of our young people were heading towards video game addiction due to being closeted in during the school holidays. The Door on Tour helps combat this by encouraging them out of the house to get involved in exciting and engaging activities."

Some have had new experiences that many others take for granted like paddling in the sea, going to the cinema or even just leaving their home town!



THE DOOR FOR YOUNG PARENTS

This year, funded by the Peter Lang Charitable Trust, we relaunched our aDOORables young parents group in Stroud and started new ones in Dursley and Stonehouse, open to parents aged up to 25, their partners and children under 5.

Issues faced by young parents include social isolation, as most of their peers don't have children, a lack of self-confidence and low self-esteem. Often they have a history of bad or broken relationships or children from multiple partners. We provide an activity programme using Mellow Parenting techniques to focus on their parenting need, and use hands-on activities to explore these further in addition to our regular more informal youthwork.

"The group supports young parents by giving them a safe place to come and socialise with other parents just like them. They can focus on themselves as individuals not just as parents" says Becky Elliott, Project Manager. "Through our collaboration with Home-Start Stroud, who provide the early years and parenting support, we can support parents first and foremost as young people as well as with their children in a family unit."

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THE DOOR FOR 'NEETS'

Key Café runs at The Door for young people not in education, employment or training (NEETs). Lunchtime sessions offer a free, safe and social space for 16-25 year olds to meet their friends as well as access help from The Door team with their next steps into education, employment and training, or assistance with housing and finance.

"Sometimes young people who perhaps fell through the net at school or college need a bit of extra help or guidance" says John Williams, Community Youthwork Coordinator in Stroud. "It's not just for those seeking work. Key Café enables us to support young people that are trying to stay in work and progress in their careers. It also provides part of our package of support for care leavers. We signpost young people to where their needs can be best met."

BEV'S STORY

I used to walk past the old centre on my way to school every day. Once I got old enough and The Door moved to the High Street, I started coming with my friends.

When I started Sixth Form I got involved in volunteering as a peer youthworker. It was great having some responsibility and I really enjoyed it.

I was at The Door every day after school and when I left school I had a cleaning job in the mornings and came to Key Café in the afternoon. One day a youthworker mentioned there was an apprenticeship at The Door he thought I should apply for. I thought being an administrator might be a bit boring, but it gave me the chance of sticking around every day, I applied, and after an interview I got offered the job!

It's not been at all like I expected, it's been so exciting and I've been involved in so many things. I get to see what goes on behind the scenes to make all the cool stuff happen! I kept up my youthwork volunteering and now I've become a Sessional Youthworker. Working with the young people I learn about myself all the time.

My apprenticeship finished in October and now I am a full time member of the team. Looking back I can't believe how much I've grown and learnt, I'm so much more confident and excited about the future!



LOVE JOY PEACE PATIENCE KINDNESS GOODNESS FAITHFULNESS GENTLENESS SELF-CONTROL

THE DOOR FOR PARENTS

“Why wouldn’t we offer support to parents?” asks Shona Ross, Family Support Team Leader. “We get launched into parenthood with the expectation that we know what we are doing and the whole thing’s a given. But growing a small human is tricky, and helping them grow themselves into bigger humans can be a serious challenge.”

“Without a doubt, the increase in the stress and anxiety our young people are tackling and the strategies they use to cope and regain some control can be both shocking and challenging for parents. We are certainly talking more about mental health which is a huge step in the right direction, but for parents and carers who are supporting their children through these struggles, who do they talk to? It takes courage to step out and say ‘help’.”

Shona and her team offer parents space to be listened to without an agenda. They work with parents to find the best way of supporting each individual’s needs. This may be through meeting 1:1, offering a balance of support and challenge for as long as it’s needed, or through sharing ideas and burdens in a parent support group.

There’s also an opportunity to learn new parenting strategies and receive practical help through the ‘Triple P’ parenting training courses that The Door runs several times a year. Sometimes they may need a combination of services and that’s OK.

It’s not just about becoming better parents, we aim to help people reach their potential in all aspects of their life. Often parents have lost their identity as anything other than “someone’s mum”, and support from our team can help them find that identity again.



“I FEEL HOPEFUL HERE.

THIS IS A HOPEFUL PLACE.”

“I KNOW THAT I CAN BE HONEST
HERE AND NO-ONE WILL JUDGE ME”

“I DON’T KNOW WHERE I WOULD BE
IF IT HADN’T BEEN FOR THE DOOR.”

LOVE JOY PEACE PATIENCE KINDNESS GOODNESS FAITHFULNESS GENTLENESS SELF-CONTROL

JULIA'S STORY

Julia's family were referred to The Door at the end of 2017. Things were becoming difficult at home. Her son, Danny, was showing signs of unacceptable behaviour within a new group of friends and within the family.

Whilst Danny was matched with a mentor, Julia also had someone to talk to each week—Sandra, The Door's Family Support Worker. Julia was nervous at first, finding eye contact difficult and keeping conversation to a minimum.

"I FELT OUT OF CONTROL, UNABLE TO BE ASSERTIVE OR DO ANYTHING INDEPENDENTLY."

Working with Sandra, Julia has been able to deal with aspects of her past that have been contributing to her current situation. She has been able to take back control in her life and family. This has included working with her husband Mark to strengthen their relationship and parent collaboratively. Mark also reached out for support from Sandra.

Julia has also been able to broaden her own horizons and discover what she can achieve as a person in her own right. She's learning to drive and after gaining confidence as a volunteer in The Door Shop she has started her first job since before she became a mum! This has given her increased independence and a sense of self-worth.

Reflecting on her experience she says "It's like a dream come true, I would never have believed I could do so much. Things are so much better and I now feel that I matter and that I can make changes in my home."

181 HOURS OF
PARENTING
COURSES



91 PARENTS
SUPPORTED

LOVE JOY PEACE PATIENCE KINDNESS GOODNESS FAITHFULNESS GENTLENESS SELF-CONTROL



“WE REALLY THOUGHT IT WOULD BE IMPOSSIBLE TO
TURN THINGS AROUND IN OUR HOUSEHOLD BUT
WE’VE LEARNT A WAY, THANKS TO SANDRA”

LOVE JOY PEACE **PATIENCE** KINDNESS **GOODNESS** FAITHFULNESS **GENTLENESS** SELF-CONTROL

THE DOOR FOR FAMILIES

Family Face Time brings together whole families for support: this unique approach of supporting families both as individuals and as a group has amazing results. The support is expertly facilitated by our Family Support Worker Sandra Mason, who says “By supporting parents and young people together they get the tools to support each other away from sessions – enabling them to move forward together.”

“Meeting with families as a whole is a more realistic way of supporting family breakdown – having the full range of perspectives makes it a lot easier to solve issues together and work through them as a unit instead of ‘he said, she said’. It helps to give the young people a voice in the meetings and at home, improve communication at home and build up the relationships.”

Small achievements can mean so much—things that may appear easy and simple from the outside can require some complex navigation to work through, but as Sandra says “getting to those points is amazing!”

THE HODGSONS' STORY

For some family life can be pretty chaotic. The Hodgsons were no exception. Home life was challenging, not just for them but for their neighbours too. Following a complaint about noise, the family reached out to The Door for help.

The Family Support team quickly established weekly family meetings, enabling all family members to express their views and opinions somewhere other than at home. Alongside this, each person had valuable one-to-one time with mentors and support workers giving them space to talk about their frustrations and dreams, and about what was happening inside and outside the family. Both parents also attended the ‘Triple P’ Programme.

This combination has had a radical effect on the whole family – progress is being made in big and small ways, from spending more time together without arguing, to going out for coffee together, and one of the children turning things around at school. All round every family member is happier, achieving more, and the noise level has reduced too.

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THE DOOR SHOP

Regular visitors to Stroud will be familiar with the bright façade of The Door Shop right at the top of the High Street welcoming shoppers into town.

As well as raising funds the shop provides opportunities for young people to gain customer service experience, for parents to gain the confidence and skills to return to the job market, and gives our retired volunteers a focus and social contact. A number of our regular volunteers also have some form of learning difficulty: the shop offers them a chance to feel valued and be part of their local community

Anne says “Our shop wouldn’t be here if it wasn’t for the volunteers giving up their time, for the generous public that donate, and of course all our regular customers. We are very grateful to them all and thank them for their support.”



14,273
BAGS OF
DONATIONS

2,825
DONORS

2,734
HOURS OF
VOLUNTEERING

LOVE JOY PEACE PATIENCE KINDNESS GOODNESS FAITHFULNESS GENTLENESS SELF-CONTROL

OUR AMAZING VOLUNTEERS



At The Door volunteers are fundamental to our ability to offer such an extensive and professional service to people who are asking for our support. Family Support Team Leader Shona says: "Our service delivery volunteers selflessly give of themselves, their patience, their kindness and their time to allow another person the opportunity to take steps towards a future that they often don't believe is possible."



I LOVE KNOWING THAT THE YOUNG PEOPLE I WORK WITH REALLY DO VALUE THE SESSIONS WE HAVE TOGETHER ESPECIALLY WHEN THEY MAY NOT OFTEN BE GETTING HEARD BY ANY OTHER ADULTS.

Nigel—Volunteer mentor

"VOLUNTEERS ARE PART OF THE FABRIC OF THE DOOR"

Kathleen—Community Youthwork Coordinator

"I'VE BEEN VOLUNTEERING FOR 6 YEARS NOW. IT STOPS ME GETTING BORED AND HELPS ME GET OUT OF THE HOUSE. I ENJOY MEETING NEW PEOPLE AND ENJOY THE WORK, ESPECIALLY WITH SUCH A LOVELY TEAM"

Chris—Shop volunteer



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FUNDRAISING

From grant-giving organisations and trusts to local authorities, churches, corporates, community groups and individuals, we are immensely grateful to all those who have shown interest in and so generously supported our work throughout the year.

PAUL'S STORY

In May Paul ran the Stroud Trail Half Marathon,

“I was running for my own fitness and goals, and entered because it was part of my new regime. I thought it was a good opportunity for it to count as a charity money maker – to use my efforts to benefit others too. Living in Stroud, I was aware of the great work The Door does. It is something that is close to my heart as I feel very blessed to be where I am now, and I know that bad times and struggles can hit anyone. I think The Door is very special as it is driven by Christian principles, and actually shows God's love in action in a practical way which I think is bang on.

As it turned out, I thoroughly enjoyed it and completed it with a time I was very happy with. The experience of running with others then led me to join Stroud Athletics Club which I have been running with since and its now an important and good part of my life – mentally, socially and physically. I didn't realise that doing something for The Door to help other people would actually be such a great help to me too!”



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CORPORATES

Able Growth
Amazon
Aviva Community Fund
Ayre Auditors
Chalford Sings
Ebley Fireworks
Every Click Ltd
Ezra Enterprises
Gloucester Round Table
Hobbs House
Inforsight Ltd
Kingswood Abbey Women's Institute
Legal and General
Marks and Spencer
MBS Systems and Networks Ltd
Murrays Estate Agents
Nelson Street businesses
Paypal Giving Fund
Provident Financial
Renishaw PLC
Rosary Catholic Primary School, Stroud
Rotary Club of Severn Vale
Sanctus Ltd
Stroud Valleys Running Club
The Golden Fleece, Stroud
TSB Stroud
Webworks

LOCAL AUTHORITY GRANTS

Gloucestershire Police and Crime-
Commissioner
Stroud District Council

CHURCHES

Brimscombe PCC
Bussage and Eastcombe Churches
Minchinhampton Baptist Church
Rodborough Tabernacle
Stroud Christian Fellowship
Stroud Methodist Church
Stroud Quakers

TRUSTS

BBC Children in Need
Garfield Weston Foundation
Gloucestershire County Council
GEM Project
Jack Lane Charitable Trust
Langtree Trust
Lloyds Bank Foundation
Masonic Charitable Foundation
Peter Lang Children's Trust
Sylvanus Lysons
The 29th May 1961 Charitable Trust
The Anchor Foundation
The Big Give
The David Brooke Charity
The David Thomas Charity
The Hedley Foundation
The Honourable Company of
Gloucestershire
The Leigh Trust
The Summerfield Charitable Trust

COMMUNITY GROUPS

Luc Bailey 'You raise me up' concert
Nailsworth PCC—Art Festival
Houndstock open-air Twelfth Night
Stroud Light Music Choir

SPONSORED ACTIVITIES

Tough Mudder - Scott MacRae
Stroud Half 2017 - Naomi Smith,
Simon Fitchett and Rachel Taylor
Stroud Trail Half - Paul Matarazzo

CONTRACTED SERVICES

Archway School
Avening Church of England
Educational Fund
Cainscross Parish Council
Cam Parish Council
Dursley Town Council
North Nibley Chapel
Rednock School
Stonehouse Town Council
Stroud High School for Girls
Wotton-under-Edge Town Council

INDIVIDUAL DONORS

And those who wish to remain
anonymous.

LOVE JOY PEACE PATIENCE KINDNESS GOODNESS FAITHFULNESS GENTLENESS SELF-CONTROL

FINANCES: GRAHAM GILL

Following our loss of over £17,000 in 2016-17, we recovered strongly in our last financial year (up to 30 June 2018) with a surplus of over £51,000.

Income was up by nearly 24%, whilst expenditure was kept down to an increase of less than 3.5%. Our growth areas for income were youthwork contracts—up by 20%, mainly through winning the Stonehouse contract—and overall donations including trusts, which were up by 40%, thanks to the great efforts of our Fundraising Coordinator Richard Norton. Charity shop sales also made a strong showing, beating their target in being up by 6%, and composing about 17% of the charity’s overall income.

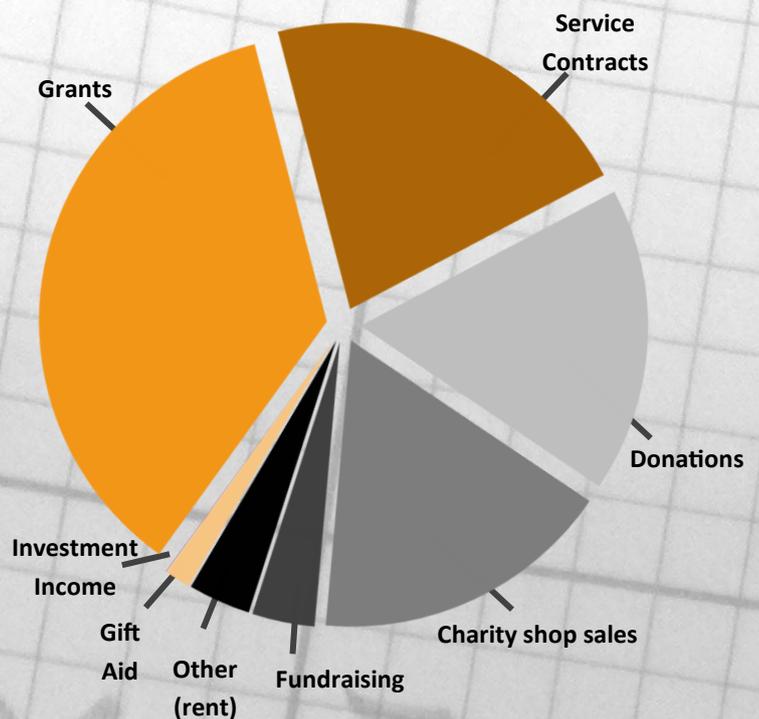
Cash reserves were significantly healthier at nearly £150,000, well up from under £95,000 in the previous year, with the unrestricted proportion approaching our policy target of between 3 and 6 months’ expenditure.

25 STAFF (12 FULL TIME EQUIVALENT)

112 VOLUNTEERS

INCOME 2017-18

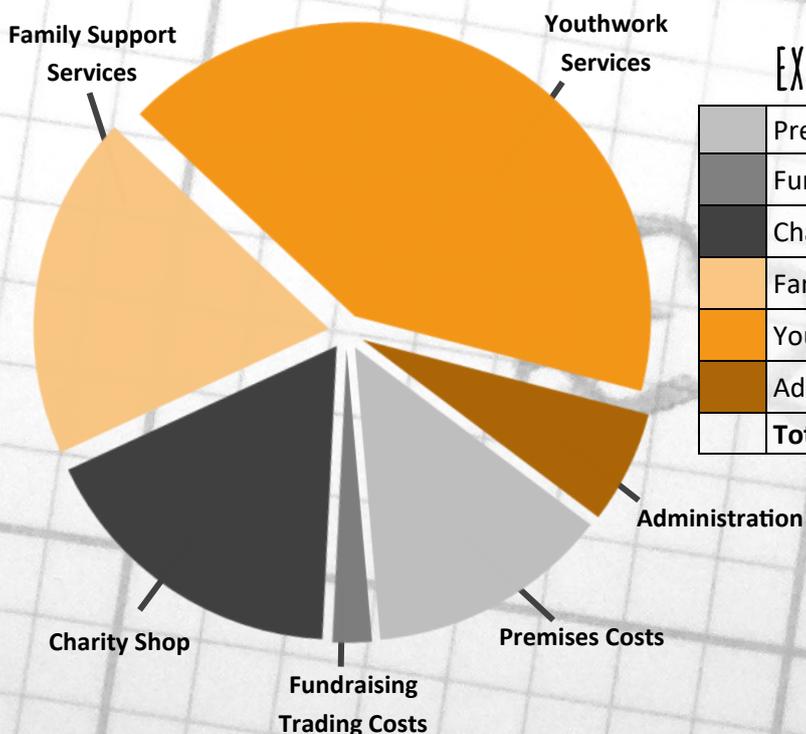
Grants	£ 152,834	36%
Service Contracts	£ 89,964	21%
Donations	£ 73,072	17%
Charity shop sales	£ 71,911	17%
Fundraising	£ 14,907	4%
Other (rent)	£ 14,907	4%
Gift aid	£ 5,951	1%
Investment income	£ 221	0.1%
Total	£ 423,767	



LOVE JOY PEACE PATIENCE KINDNESS GOODNESS FAITHFULNESS GENTLENESS SELF-CONTROL

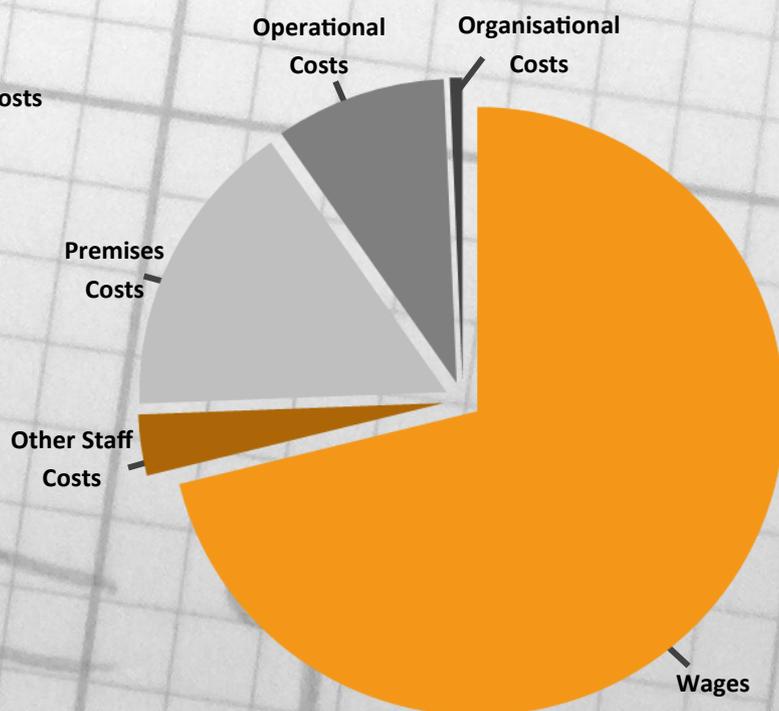
EXPENDITURE BY DEPARTMENT 2017-18

Premises Costs	£ 49,521	13%
Fundraising Trading Costs	£ 7,970	2%
Charity Shop	£ 64,387	17%
Family support services	£ 70,577	19%
Youthwork services	£ 156,382	42%
Administration	£ 23,161	6%
Total	£ 371,997	



EXPENDITURE BY TYPE 2017-18

Wages	£ 264,709	71%
Other staff costs	£ 12,037	3%
Premises costs	£ 59,165	16%
Operational costs	£ 33,587	9%
Organisational costs	£ 2,499	1%
Total	£ 371,997	



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BUSINESS DEVELOPMENT DIRECTOR: BARRIE VOYCE

This year has seen The Door continue to grow and develop throughout the organisation, including our model of Community Youthwork, placing relationship and local connection at the heart of what we do.

Local stakeholders recognise the value that The Door adds to their communities and services as well as the lives of local young people and families. They appreciate our commitment to go above and beyond the "contract".

Our re-branding, launched in November 2017, has given us a fresh and contemporary feel, whilst retaining our heritage and reputation. I am particularly delighted that this was brought about through pro-bono work from RedLemon Creative, and that the images we are now using are of "real" people supported by The Door thanks to the excellent skills and time given by Fiona Lord Photography.

Through the support of a consultant provided by the Lloyds Bank Foundation's Enhance Programme, we have set into motion an exciting three year plan which will see The Door continue to be "needs-led", grow sustainably, and have an impact into even more communities, families and individuals' lives.

All of this is set against the backdrop of continued austerity and statutory service cuts, the uncertainty of Brexit and increased competition in the charity sector. Whilst this past financial year has seen a healthy surplus and some rebuilding of our reserves, we cannot rest on our laurels, and the continued review and development of our income portfolio is essential if we are to realise this ambitious plan and more.

“WE HAD A BRILLIANT DAY AS A TEAM WITH AMAZING RESULTS.
I HOPE EVERYONE LIKED THE END RESULTS OF OUR DAY’S WORK.”

ANDREA—MARKS & SPENCER’S VOLUNTEER

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2019 OBJECTIVES:

1 - Extending the reach of our services to support 8-11 year olds through partnerships with primary schools

2 - Building partnerships within some of the remotest parts of the district in order to bring youthwork to more isolated communities

3 - Benchmarking our services, governance and structures against other Christian youthwork organisations nationally

4 - Expanding our Youth Emotional Support Services beyond mentoring to utilise the gifts of our amazing volunteers and support a wider range of young people's needs

5 - Working with local churches and Christian groups to empower Christian young people to be culture-shapers in their schools and communities

6 - Ensuring that every member of the team, whether paid or voluntary, has access to the highest level of training and support.



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